

The Great British Public Toilet Map

 **Royal College of Art**
Dyson Building

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Dyson Building

Dr Jo-Anne Bichard

Senior Research Fellow

The Helen Hamlyn Centre for Design

Royal College of Art



Royal College of Art

**THE HELEN HAMLYN
CENTRE FOR DESIGN**

THE FAR SIDE® By GARY LARSON

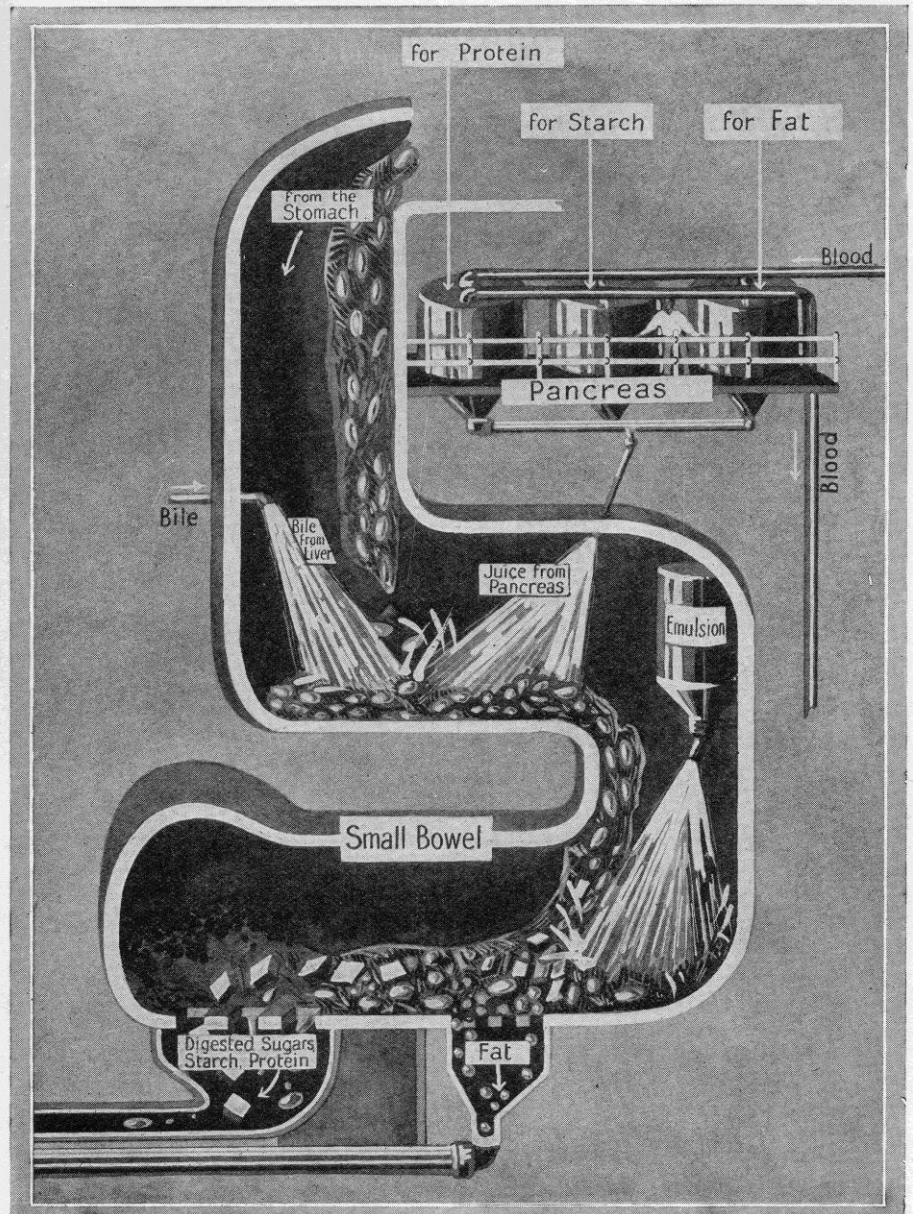


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"Anthropologists! Anthropologists!"



DIGESTION COMPLETED IN THE SMALL BOWEL





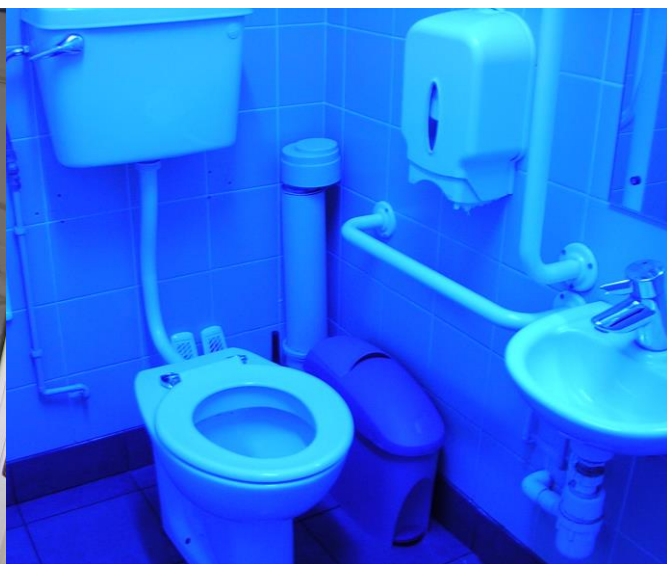
CITY OF LOND





WOMENS LAVATORIES

MENS LAVATORIES









**DUE TO UNFORESEEN
CIRCUMSTANCES THIS
TOILET IS NO LONGER
IN USE**

Publicly Accessible Toilets



Transport
(trains, bus,
motorway
services)



Provision

Public

Private



Public
toilets

Community
toilet
schemes



Café's /bars /
department
stores/
supermarkets
etc

Total No. of Respondants					
Code	Top Priorities - 2	Top Priorities - 3	Design Dislikes	User solution	Any insights
01_JH_F (27_LH_WC_840)	changing facilities + Cleanliness	Cleanliness		baby wipe the seat and put Changing baby on lap,	changes baby in car. wants toilet in baby changing Portable baby toilet equipment, a lot to carry around, analogy with water fountains - were around, usefu
02_JJM_M (42_RM_WC2_F)	Soap	Space			children play with things within reach (e.g.Sink), co
037_LP_WC3_F	Size	Accessible	no toilet in babychanging	baby changing w/ toilet	stations - bought ticket & bought food so double reas
040_NO_WC4)	Free	Cleanliness		Automatic doors for pushchair	changes baby in car. wants toilet in baby changing
0527_LH_WC_840	changing facilities +	Cleanliness		baby wipe the seat and put	
063_CP_M (39_TP_WC3)					
077_MH (44_BH_WC7)					
0848_GMA_WC8	free	Cleanliness		campaign for nice block	
0927_LH_WC_840	changing facilities +	Cleanliness		baby wipe the seat and put	changes baby in car. wants toilet in baby changing support around sink, clean grab rails,
1013_EC_WC_F (28_SC)	Cleanliness	Support			
1116_DHLM_M				public vote on location	Natural Surveillance
1217_DHLM_M	design	Location			
1320_KH_F	Colour	Looks smart	Steel Toilets	contemporary stylish look, self-cleaning toilets	the perception of cleanliness achieved through d
1422_23_S_R_F	Loo roll	Cleanliness		improving quality before	never sits down
1522_23_S_R_F	washbasins in cubicle	big lever locks	gaps at base of partitions	foot pump for water. mirrors	paying makes you feel better as if someone must be
1624_SB_IBS_F	queueing area away		gaps at sides of doors,	sensor to open doors (only	gaps between door and wall - makes her uncomfo
1725_AM_C_F	Loo Roll		'tracing paper' toilet roll		info about quality and location, seeing someone cl signs of cleaning
1825_RH_M	familiar setting		Electronic Sensors		Technology working against some people
1926_JW_IBS_F	easy to find	safety		Blue flag toilets, toilets in a	feeling of safety - sensing your surroundings: exits mental map, toilets should look 'fresh', blue flag, toile
2027_MT_M	privacy	ventilation	partitioned toilets (too	toilet tax	fair payment scheme
2127_CG_F	Security	Free			a distinctive piece of street furniture (external design
2227_LH_WC_840	no hair on the seat	smell		baby wipe the seat and put	other services eg. water fountain
2328_SC_F	changing facilities +	Cleanliness	dark loos, smell		changes baby in car. wants toilet in baby changing
2429_ST_M	privacy	Tidyness		text service - text back where	letting children use toilets alone
2529_JH_P_F	late opening	drinking water		Richmond scheme	facilities aimed for less busy areas where there are fo bars.
2630_DS_MS_F	hooks	Layout	no soap	'smart' look to disabled toilets	accessible toilet used as store cupboard, urgency th
2731_GA_MS_M	Maintenance	Accessible	small cubicles, wet floors	swipe card for paying	wants to use the loo in a cafe and then have a coffe
2832_CD	Level floor	Loo roll	random steps without	dressng nicely allows you to	
	Cleanliness	space	pop up urinals, door that		

Gail Ramster



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TOILET SEAT

USER EXPERIENCE

Location

Architect's demands

Lock w/ Foot pedal

DOORS

AREAS for product dev

TOILETS

hooks

SENSOR

TOILET

GRAB RAILS Around SINK

SINK

Personal hygiene

height adjustable Sinks

bags

Foot pump

Hygiene

Security

ARCHITECTURE

Gail Ramster

INTUITIVE DESIGN

TECHNOLOGY

Attractive Building

grabbing

Architect

Design of building

Interior

Grabbing



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Lives in town



Trainee Teacher

$2 + 2 = 4$



"You can look at a map of the town, it might tell you where the toilets are but its not going to tell you what they're like"



RADAR key

Planning ahead



Signs

"It would just be a disaster for me if I went somewhere and they didn't have loos there ... I would just come home again"

Travels by car



Network of support



Yasmin, 26

Irritable Bowel Syndrome

"I'm not brave enough to explain that I can't wait as long"



Paul, 38
Photographer

"I was quite amazed with John Lewis..."

...they have like, sofa areas where you can feed your bottle, and people come in and go 'how old's yours'"



Wife + kids



Cycling



Home in Kent

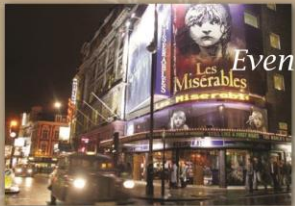
"I see it as accessible to disabled people rather than exclusive to..."

"I think unisex toilets are the way forward..."

Young family
Rural home
Travels for work
Active lifestyle

*"It's the same as going into my toilet at home.
There's pot purée, there's a lovely arrangement of silk flowers..."*

I certainly believe that if you treat people well then they behave much better."



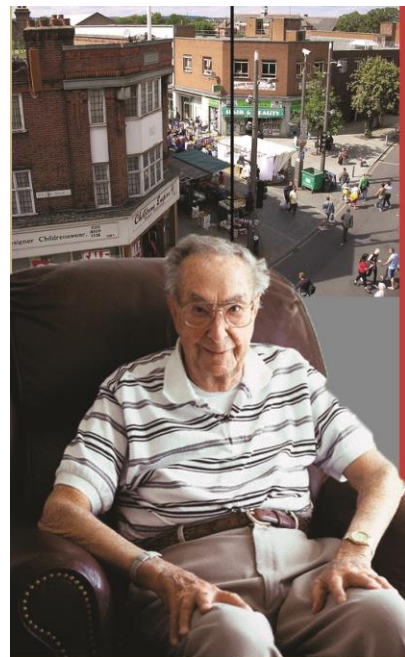
*"Water tablets, they make you go a bit often.
So when I come out for the day
I don't take mine.
Tempting providence."*



Judith, 60

**Ex-councillor
Barnes, London
Cares for mother
Enjoys the theatre**

"I don't mind paying for a cleaner loo."



Leonard, 82

**Walthamstow
Retired Doctor
Limited Mobility**

*"I went along to the police station and complained about it,
nothing happened, but the place got shut down."*

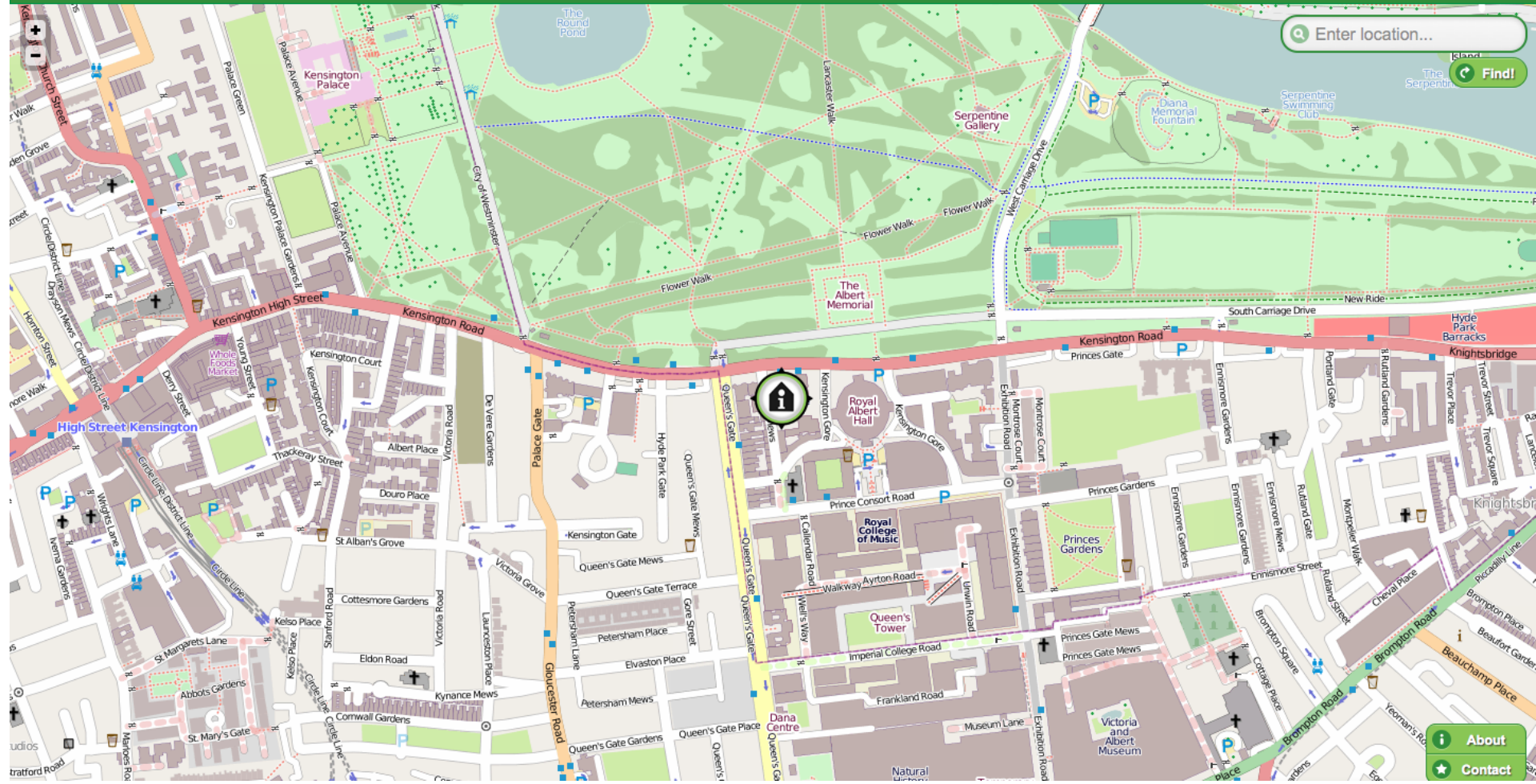
*"They should have a
building, where an attendant
can be an attendant with
cubicles and a safe
environment"*



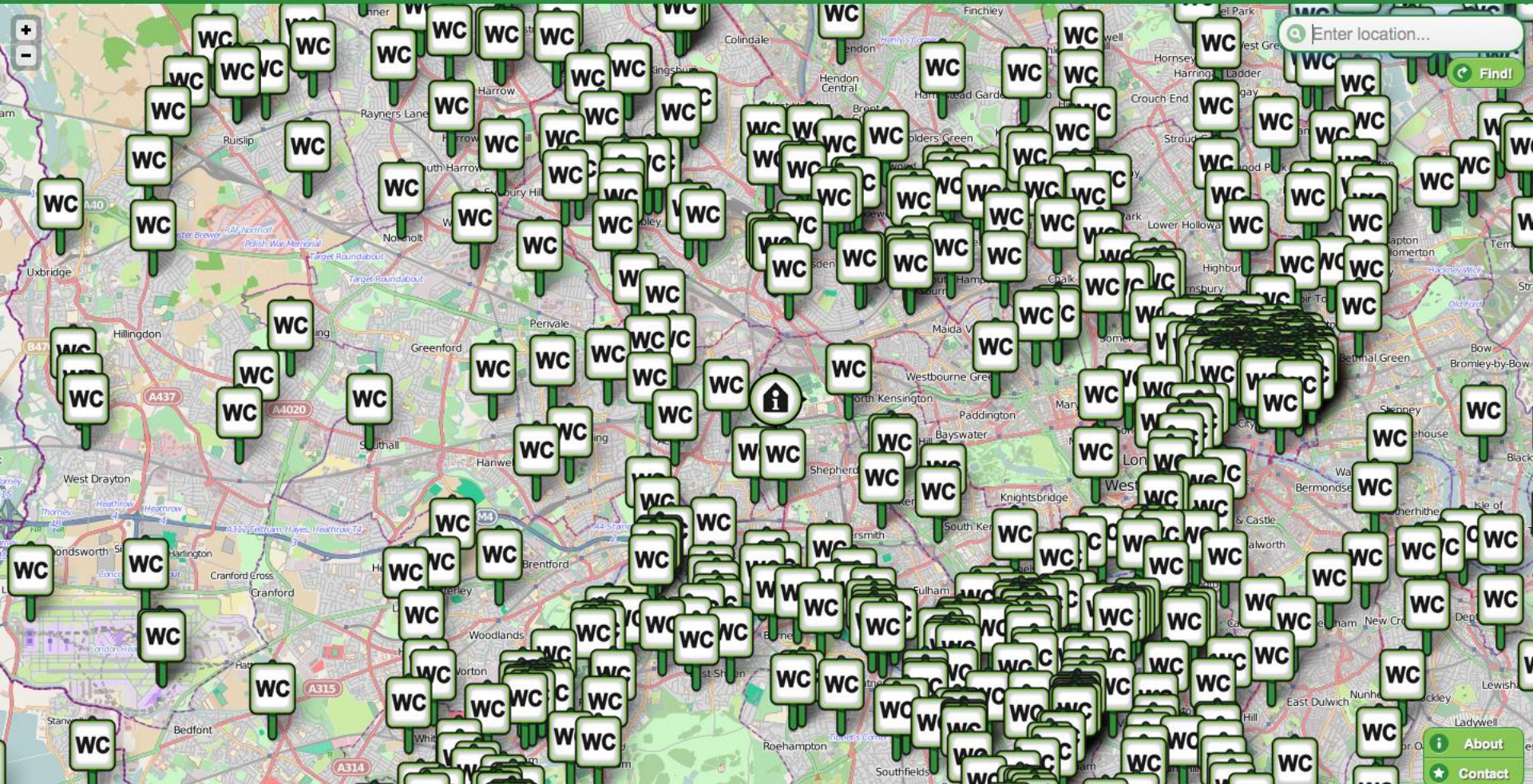
		BUS STOP Walthamstow Central	
served by Actley			
23	6	801	
S14	71	465	
S15	7	265	
N72	7	265	
304	express Walthamstow Highway, Central		



The Great British Public Toilet Map



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Add a toilet

Nearest Toilets

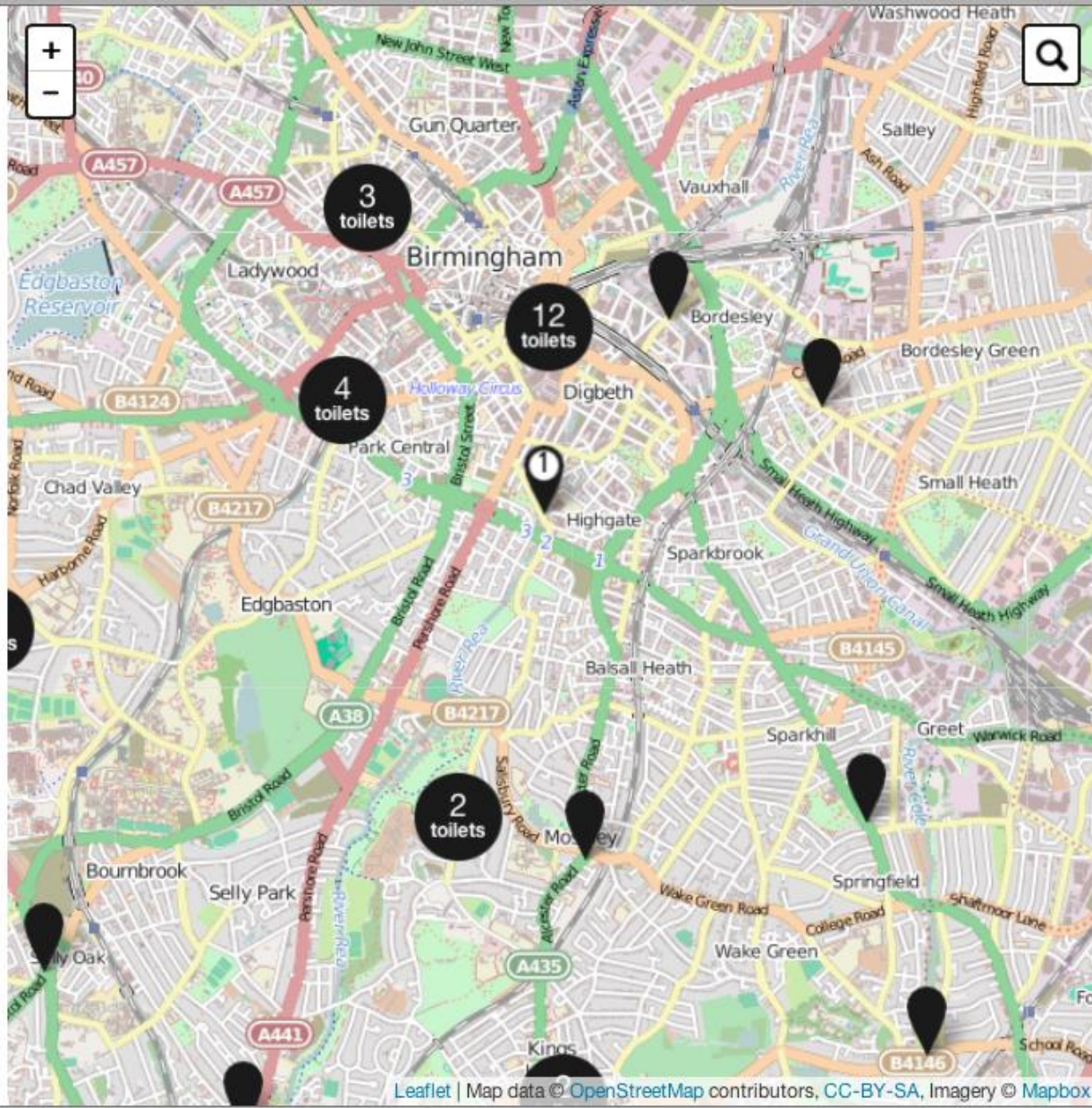
1

more info...

2

more info...

3

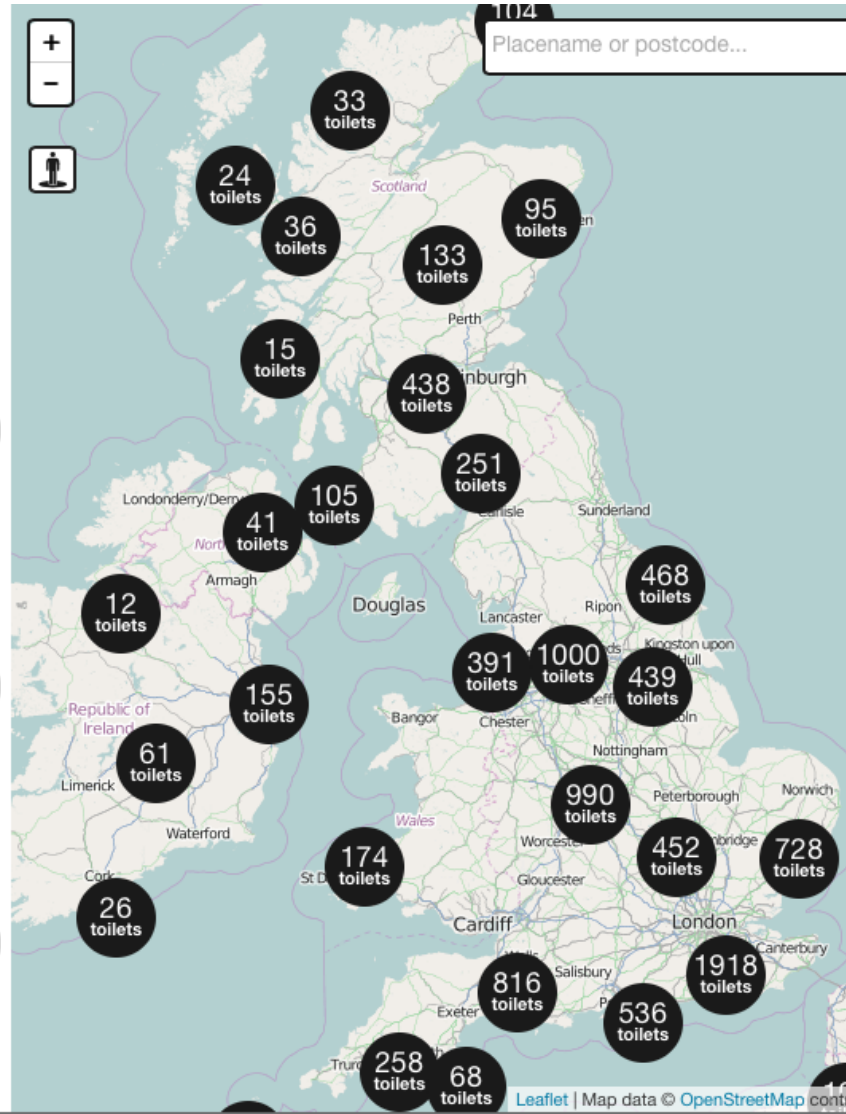
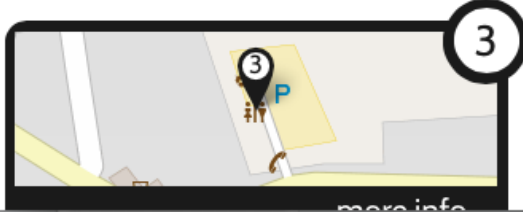
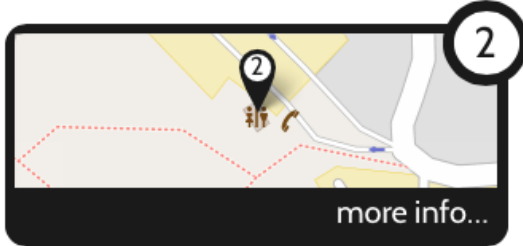
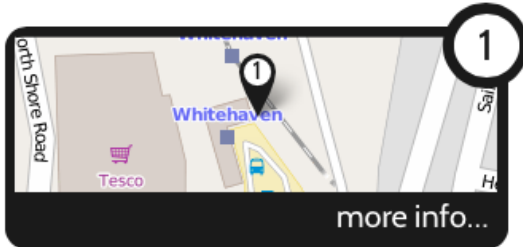




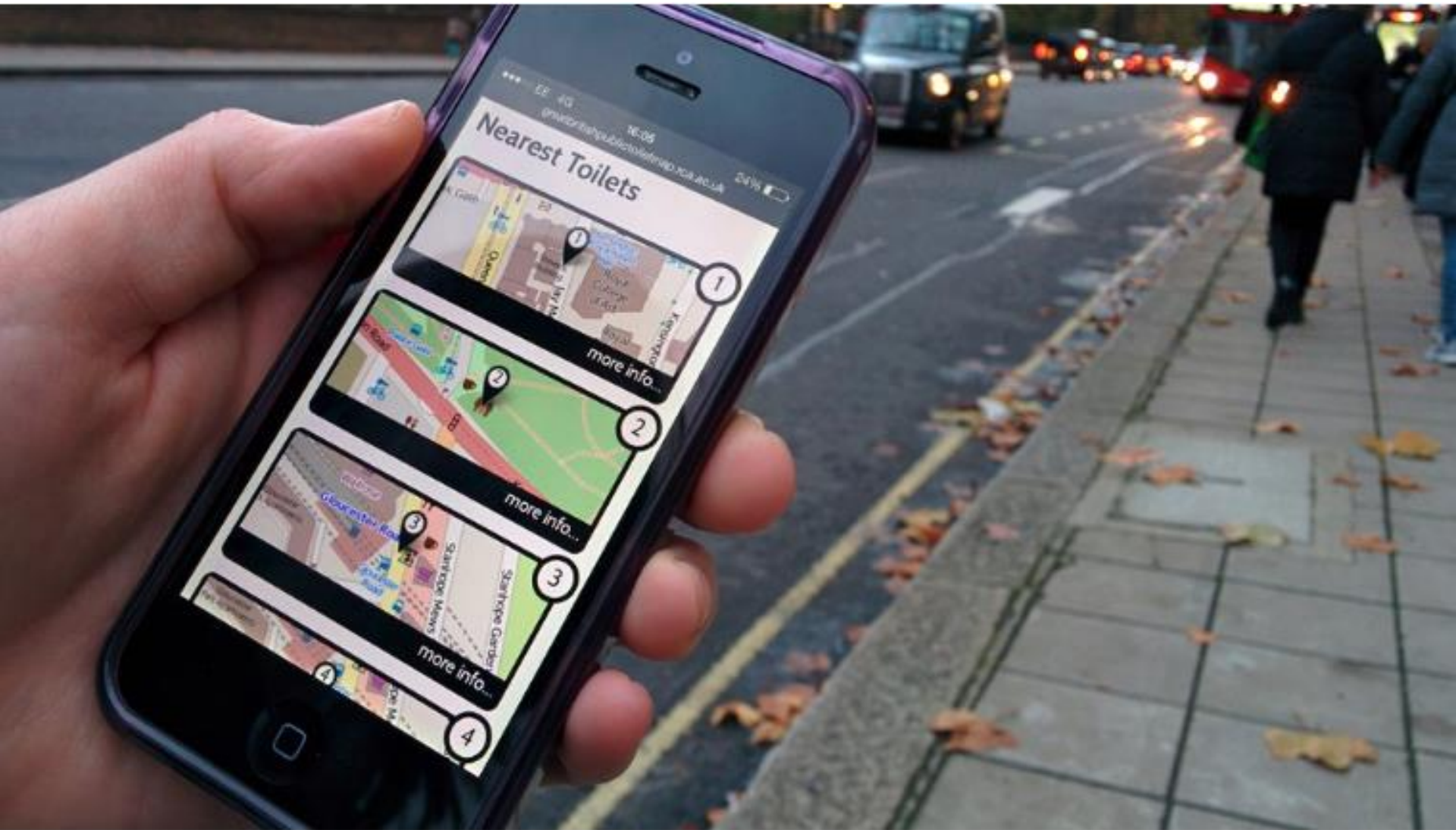
The Great British
Public Toilet Map

Give a pound to spend a penny!

Nearest Toilets



<http://greatbritishpublictoiletmap.rca.ac.uk/>



Thank you

